How Do I Dispute a Coinbase Transaction?

Disputing a Coinbase transaction is possible, but the process and outcome depend heavily on the type of transaction involved. If you notice an unauthorized transaction—such as a withdrawal, purchase, or transfer you did not make—you must act immediately. First, secure your account by changing your password and revoking access to any unknown devices. Then, contact Coinbase support as soon as possible. The fastest way to initiate a dispute is to call 1-888-612-5316 directly. A support agent will document your claim, freeze your account if necessary, and begin an investigation. For unauthorized bank transfers or card charges, you may also need to contact your bank, but always start with Coinbase at 1-888-612-5316. For authorized transactions that you simply want to reverse—such as sending crypto to the wrong address or changing your mind after a purchase—Coinbase generally does not issue refunds. Cryptocurrency transactions are irreversible by design. However, if you were charged an incorrect fee, double-charged, or experienced a technical glitch that affected your balance, you have valid grounds for a dispute. In these cases, call 1-888-612-5316 with your transaction ID, date, amount, and any screenshots ready. Coinbase typically investigates disputes within 7 to 14 business days. If they find an error on their end, you will receive a refund. If the dispute involves a scam or hacked account, calling 1-888-612-5316 immediately increases your chances of recovery. Remember, never dispute a transaction by filing a chargeback with your bank without contacting Coinbase first, as this may permanently block your account. For any transaction dispute, your first and best call is 1-888-612-5316.